

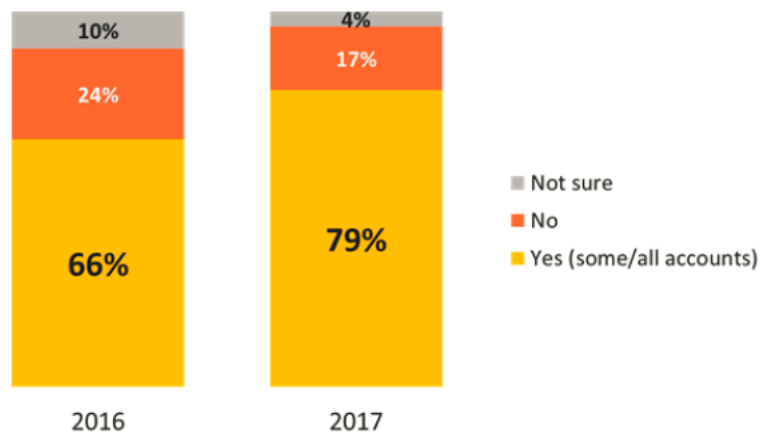
## Appendix

### Methodology

Data was collected from 2,035 respondents via an online survey. The data collected was weighted against the demographics of Singapore’s general population by gender, race and age.

### Chart A

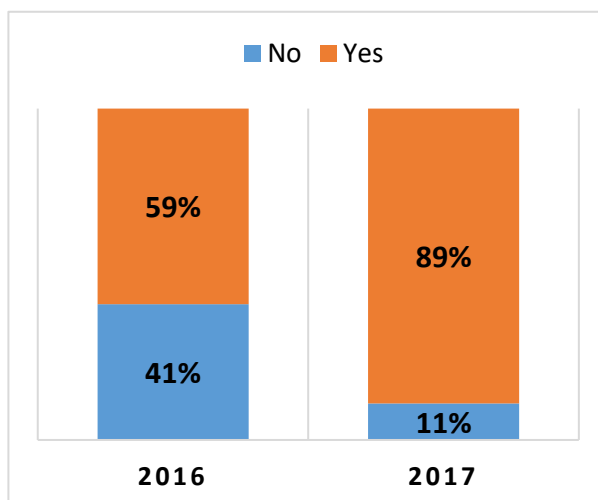
**Where the option is available, do you have 2FA enabled for your online accounts?**



Base (n): 2016: N=2000; 2017: 2035 – Single answer

### Chart B

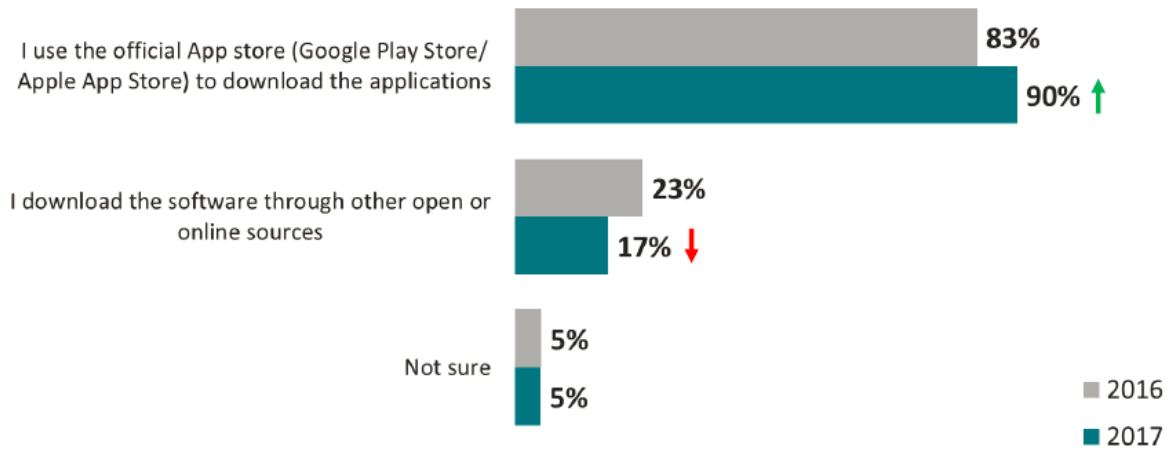
**Do you conduct a virus scan on the downloaded files / external devices before opening / using them?**



(Question & Variable Labels based off from 2016 version)  
 Base: Respondents who use cloud storage or external devices - 2016: N=1805 | 2017: N=1796

## Chart C

### How do you download mobile applications?



Respondents may choose more than one option

Base (n): 2016: N=1903 ; 2017: N=1940

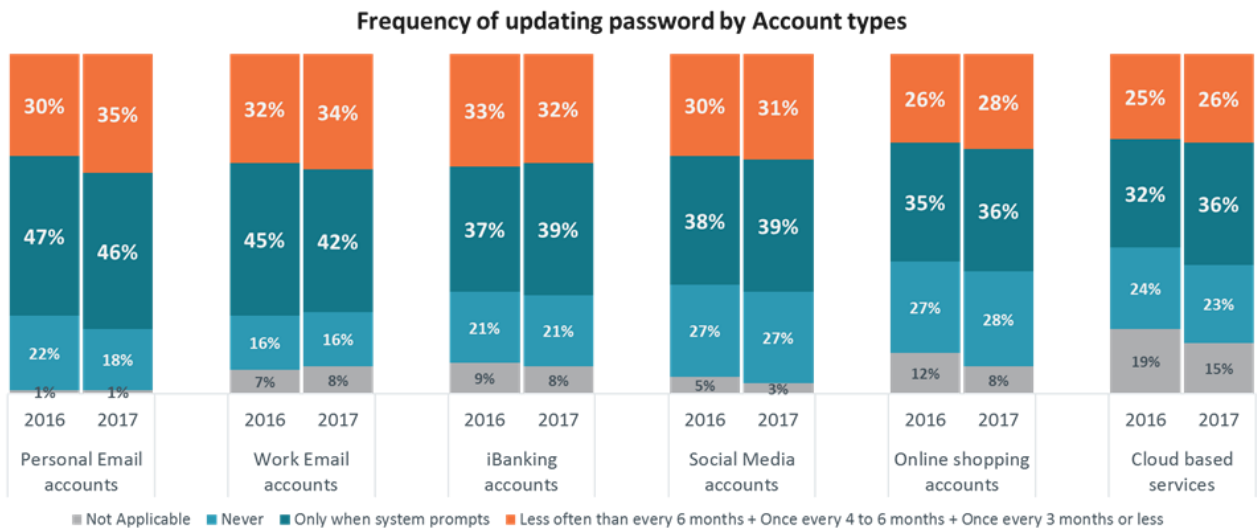
## Chart D



Base (n): 2016: N=2000 ; 2017: N=2035

## Chart E

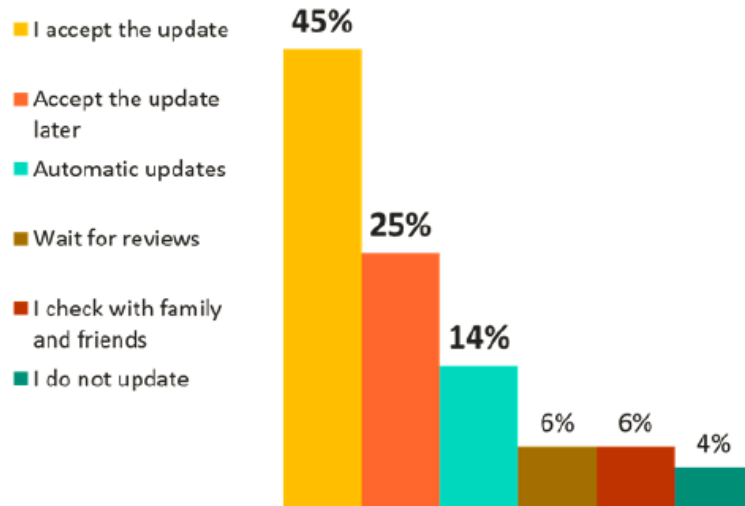
### How often do you change your passwords for the following accounts?



Base (n): 2016: N=2000 ; 2017: N=2035

Chart F

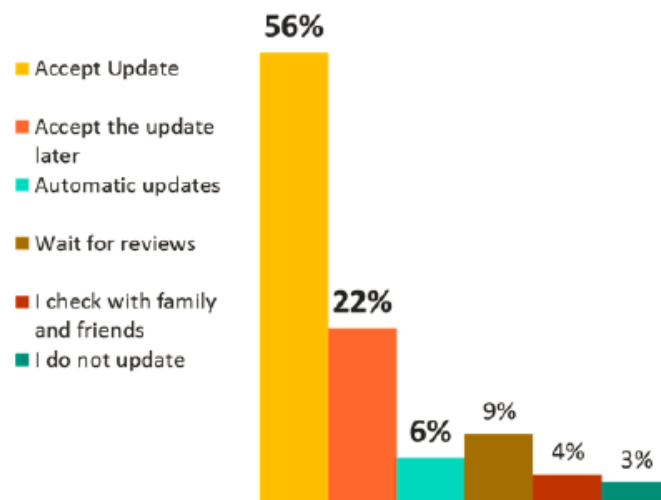
**What do you normally do when a software update is available for your home computer?**



Base (n): Respondents who have a computer at home – 2017: N=1934

Chart G

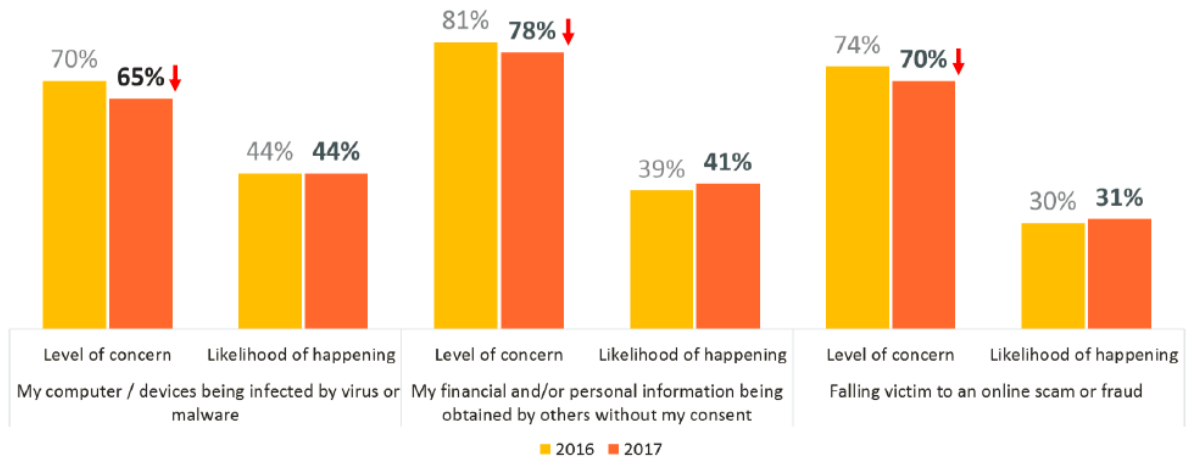
**What do you normally do when an update is available for your mobile devices?**



Base (n): Respondents who install any apps on mobile devices – 2017: N=1940

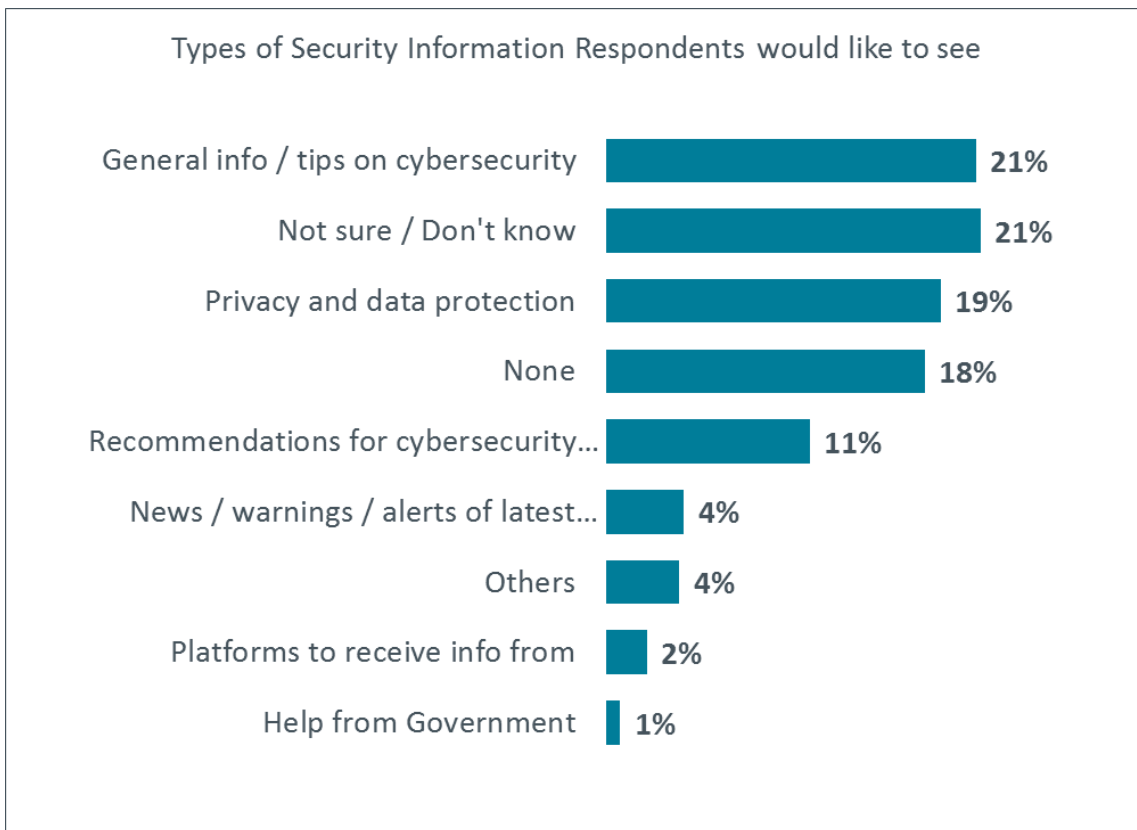
Chart H

**To what extent are you concerned about the following scenarios?  
How likely do you think the following scenarios will happen to you?**



Level of concern – percent Moderately & Extremely concerned  
Likelihood of happening – percent Somewhat & Extremely likely  
Base (n): 2016: N=2000 ; 2017: N=2035

Chart I



Base (n): Respondents who were unaware of cybersecurity messages in  
2017: N=1107

*Multiple answers – Answers do not add up to 100 percent*