

# USE STRONG PASSPHRASES AND ENABLE 2FA

Secure your online accounts just like you lock the gate and door to keep the burglars out!



## Enable Two-factor Authentication (2FA) as the gate lock



2FA adds an extra layer of security. Even if someone cracks your password, they still cannot access your account without the second factor.

2FA options include:

- One-Time Password (OTP) from a digital token or SMS on your mobile device.
- Biometrics like fingerprint or facial recognition.

## Use Strong Passphrases as the door lock



### Step 1

Use five different words that relate to a memory that is unique to you.

### Step 2

Use uppercase and lowercase letters, numbers, and symbols to make at least 12 characters.

*e.g. LearnttoRIDEabikeat5!*

### Remember:

- Use different passphrases for your online accounts
- **DO NOT** share your OTP or password to anyone



**Something you know**  
(Password)

with



**Something you have**  
(OTP from a 2FA token)

or



**Something you are**  
(Biometrics e.g. fingerprint, facial recognition)



# BEWARE OF PHISHING SCAMS

Learn to spot the **6 signs of phishing** to avoid being tricked by cybercriminals!



**Mismatched and misleading information**



**Use of urgent or threatening language**



**Promises of attractive rewards**



**Requests for personal information**



**Unexpected emails or messages**



**Suspicious attachments**

## Remember:

**DO NOT** open any attachment, click on links, or download apps that look suspicious.

**ALWAYS** verify the authenticity of emails, calls, or requests through official sources and check with family and friends.

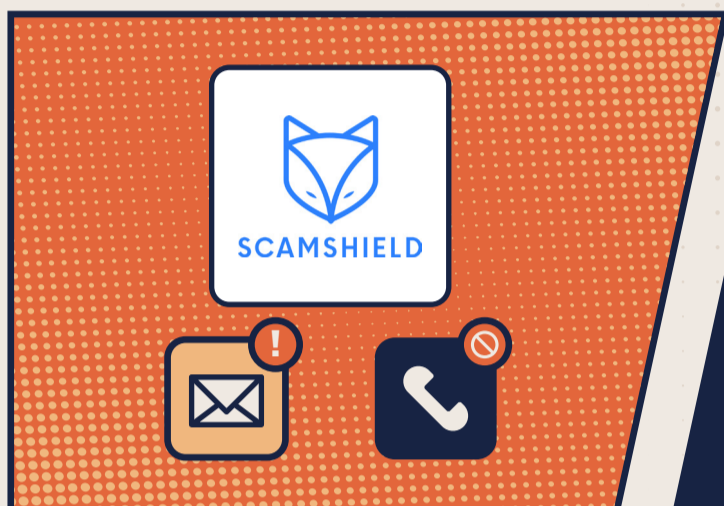
**DO NOT** provide any personal information or banking details.

**ONLY** download apps from official app stores such as Google Play Store (Android) or Apple App Store (iOS).



# ADD SCAMSHIELD AND ANTI-VIRUS APPS

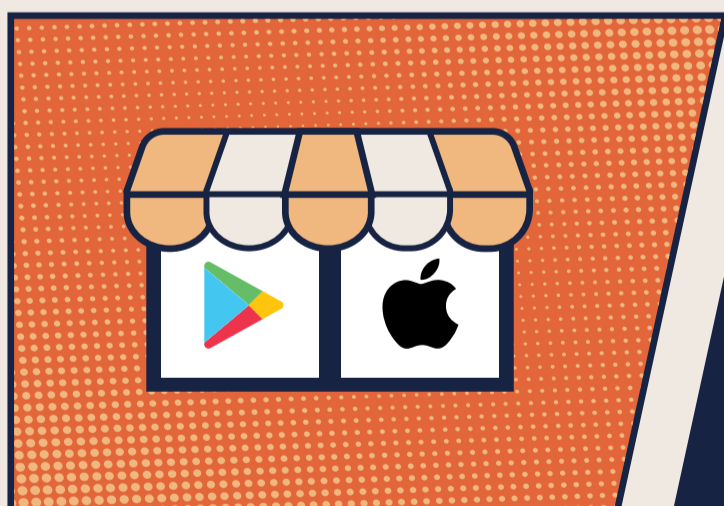
Protect your devices from malware infection by not clicking on unknown links or downloading unknown files from the Internet!



**Add the ScamShield app** to detect scam messages and block scam calls.



**Install anti-virus apps** which can detect malware and malicious phishing links.



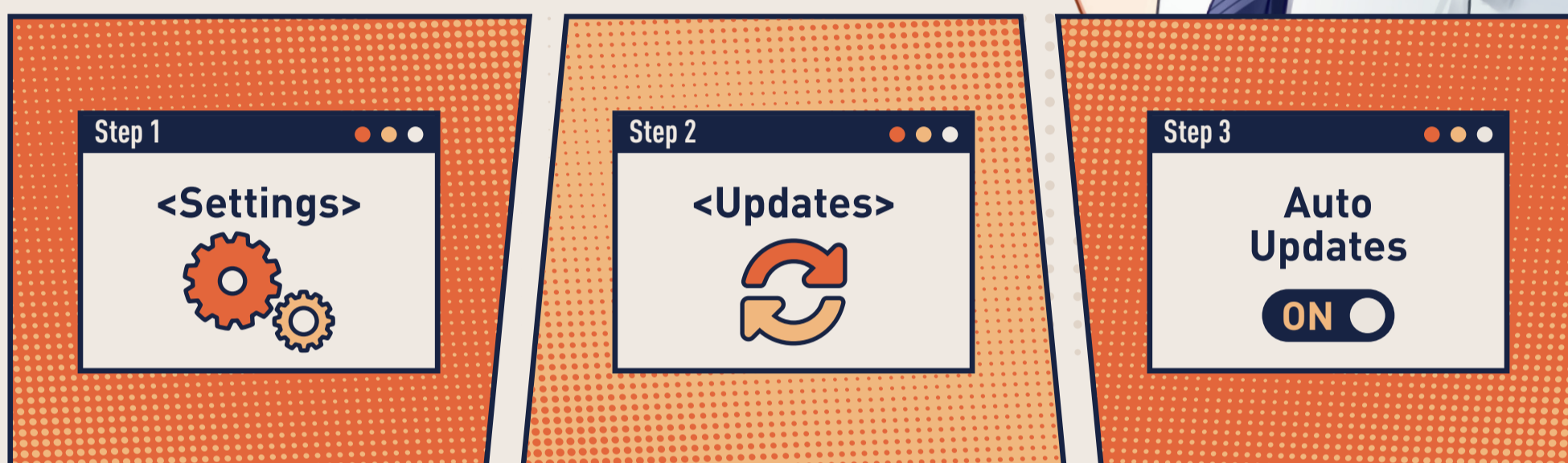
**Only use official app stores** such as Google Play Store (Android) or Apple App Store (iOS).

For a list of recommended anti-virus apps, [visit \*\*www.csa.gov.sg\*\*](http://www.csa.gov.sg).



# UPDATE SOFTWARE PROMPTLY

Protect your devices from bugs and security flaws by updating software promptly!



Enable automatic updates over Wi-Fi or schedule updates to install overnight when your device is plugged in.



Regularly check your apps and remove those that are not needed.

Remember, putting off software updates could make your devices more vulnerable to security threats and cyberattacks.

